



# SYDENSTRICKER NOBBE



JOHN DEERE

1810 North Missouri Street  
PO Box 467  
Macon, MO 63552  
Ph: 660-385-2177  
Fax: 660-385-6613

Invoice To Account No: 4

Deliver To:

## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 9633985 <b>Invoice Date:</b> 7/27/2021 <b>Location:</b> 12 <b>Work Order Number:</b> 740458 <b>Payment Type:</b> Account  <b>Page:</b> 1 of 1
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	3542	1N04030RPE0006361	4267	

### PIP20PC094A Warranty

#### COMPLAINT:

01 20PC094A - MTG 4G IMPROVEMENT - MANDATORY

#### CAUSE:

performed PIP per instructions

#### CORRECTION:

performed PIP per instructions

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
MPPC10113	Product Improvement Kit	1.00	462.40	462.40	\$462.40	N

**Labor: \$280.00      Parts: \$462.40      OL&M: \$0.00      Misc: \$0.00      Sub-Total: \$742.40**

#### Customer PO No:

**Tax Exempt No:** ON FILE 2023

**Advisor:** Jon McLaughlin

**Labor:** \$280.00

**Parts:** \$462.40

**OL&M:** \$0.00

**Misc:** \$0.00

**Sales Tax:** \$0.00

**Grand Total:** \$742.40

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### TERMS AND CONDITIONS

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# SYDENSTRICKER NOBBE



**JOHN DEERE**

Sydenstricker Nobbe Partners  
14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 1671

Deliver To:

## SERVICE INVOICE

BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	Invoice Number: 9558214 Invoice Date: 5/27/2021 Location: 07 Work Order Number: 782099 Payment Type: Account  Page: 1 of 1		
Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA		1N04030RPE0006361	4267	

### 599465535248492036 Retail

#### COMPLAINT:

John Deere has been monitoring JDLink machine data for machines setting DTC(s): CC1 1592.2, 1593.2, 1594.2, 1595.2. These DTCs indicate a potential failure of the wheel speed sensor. Failure to address this issue could lead to extensive diagnostic and repair time that may not solve the issue.

#### CORRECTION:

Contact customer as soon as possible to schedule resolution. Reference DTAC Solution: 99068  
[https://ccms.deere.com/prweb/PRServletCustomAuth/ZDate\\_MgiNPn1ccL6O6pyBurDs0hjFQ8\\*/!STANDARD?pyActivity=SolutionsSna](https://ccms.deere.com/prweb/PRServletCustomAuth/ZDate_MgiNPn1ccL6O6pyBurDs0hjFQ8*/!STANDARD?pyActivity=SolutionsSna)

Contacted customer and told him about the update need to improve this function. Quoted update for customer at \$8500.00. This is a spare machine and he does not wish to make improvements at this time. Advised customer to contact us if they change their mind.

Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
S5322	POLICY ADJ-SERV	164.71	0.00	-1.00	(\$164.71)	N
<b>Labor: \$162.71</b>		<b>Parts: \$0.00</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: (\$164.71)</b>	<b>Sub-Total: (\$2.00)</b>	
<b>Miscellaneous Charges:</b>						
Service Accesories						\$2.00
<b>Customer PO No:</b> <b>Tax Exempt No:</b> ON FILE 2018 <b>Advisor:</b> CARRIE JOHNSON					<b>Labor:</b> \$162.71 <b>Parts:</b> \$0.00 <b>OL&amp;M:</b> \$0.00 <b>Misc:</b> (\$162.71) <b>Sales Tax:</b> \$0.00 <b>Grand Total:</b> \$0.00	

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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA		1N04030RPE0006361	4267	

### Gen- Retail

#### COMPLAINT:

02 General Repairs: No starfire receiver

#### CORRECTION:

General Repairs: No power to the starfire receiver. Traced wiring and found bad connection under cab roof. Spliced around factory connection point.

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
R151387	NUT	1.00	1.68	1.68	\$1.68	N
<b>Labor:</b>	<b>\$744.48</b>	<b>Parts:</b>	<b>\$1.68</b>	<b>OL&amp;M:</b>	<b>\$0.00</b>	<b>Misc:</b> <b>\$0.00</b>
					<b>Sub-Total:</b>	<b>\$746.16</b>

#### Miscellaneous Charges:

Service Accesories

\$2.00

		<b>Credit Card Information</b>	<b>Labor:</b>	\$744.48
<b>Customer PO No:</b>		<b>Type:</b> Credit Card	<b>Parts:</b>	\$1.68
<b>Tax Exempt No:</b>	ON FILE 2018	<b>Card No:</b> VISA0542	<b>OL&amp;M:</b>	\$0.00
<b>Advisor:</b>	CARRIE JOHNSON	<b>Amount:</b> \$748.16	<b>Misc:</b>	\$2.00
			<b>Sales Tax:</b>	\$0.00
			<b>Grand Total:</b>	\$748.16

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BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number: 9459951</b> Invoice Date: 3/18/2021 Location: 07 Work Order Number: 759402 Payment Type: Credit Card  Page: 1 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	3462	1N04030RPE0006361	4267	

### Gen- Service Call Retail

#### COMPLAINT:

Repair the control lever module.

#### CORRECTION:

Removed the side armrest to access the switch. Found the housing was broken. Removed and replaced the hydrostat control module. Installed a new arm rest and new labels as needed. Reassembled machine. Tested operations. Tested good.

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
21H1488	SCREW	1.00	0.69	0.69	\$0.69	N
AL201946	Control	1.00	609.68	609.68	\$609.68	N
R331760	Cover	1.00	80.91	80.91	\$80.91	N
R72653	SNAP RING	1.00	0.96	0.96	\$0.96	N
RE332668	Label	1.00	5.78	5.78	\$5.78	N
RE332669	Label	1.00	6.82	6.82	\$6.82	N
RE332670	Label	1.00	9.79	9.79	\$9.79	N
Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
P3750	FREIGHT	3.00	16.97	16.97	\$50.90	N
<b>Labor: \$1,080.00</b>		<b>Parts: \$714.63</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$50.90</b>	<b>Sub-Total: \$1,845.53</b>	

### \*Service Call -Zone1 Retail

#### COMPLAINT:

Service Call- Zone 1

#### CORRECTION:

Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	3462	1N04030RPE0006361	4267	

**\*Service Call -Zone1 Retail**

S3921	MILEAGE SERV VEH	60.00	1.00	1.00	\$60.00	N
<b>Labor: \$0.00</b>	<b>Parts: \$0.00</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$60.00</b>	<b>Sub-Total: \$60.00</b>		

**Miscellaneous Charges:**

Service Accesories \$41.28

**Credit Card Information**

<b>Customer PO No:</b> <b>Tax Exempt No:</b> ON FILE 2018 <b>Advisor:</b> CARRIE JOHNSON	<b>Type:</b> Credit Card <b>Card No:</b> VISA0542 <b>Amount:</b> \$1,946.81	<b>Labor:</b> \$1,080.00 <b>Parts:</b> \$714.63 <b>OL&amp;M:</b> \$0.00 <b>Misc:</b> \$152.18 <b>Sales Tax:</b> \$0.00 <b>Grand Total:</b> \$1,946.81
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<b>Make/Model:</b>	<b>Meter:</b>	<b>Serial Number:</b>	<b>Eq ID:</b>	<b>Fleet No:</b>
JOHN DEERE R4030 SPRA		1N04030RPE0006361	4267	

### Gen-2 Retail

#### COMPLAINT:

1. Warranty Deductible from WO# 744612

#### CORRECTION:

Warranty Deductible from WO# 744612 (replace exhaust valve gasket)

<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
WARRANTY DEDUCT	Warranty Deduct	1.00	500.00	500.00	\$500.00	N
<b>Labor: \$0.00</b>		<b>Parts: \$0.00</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$500.00</b>	<b>Sub-Total: \$500.00</b>	

Credit Card Information			<b>Labor:</b>	\$0.00
<b>Customer PO No:</b>	<b>Type:</b> Credit Card		<b>Parts:</b>	\$0.00
<b>Tax Exempt No:</b> ON FILE 2018	<b>Card No:</b> VISA0542		<b>OL&amp;M:</b>	\$0.00
<b>Advisor:</b> NICK PERJAK	<b>Amount:</b> \$500.00		<b>Misc:</b>	\$500.00
			<b>Sales Tax:</b>	\$0.00
			<b>Grand Total:</b>	\$500.00

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Invoice To Account No: 1671

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BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number: 9418171</b> Invoice Date: 1/30/2021 Location: 07 Work Order Number: 758244 Payment Type: Account  Page: 1 of 1
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA		1N04030RPE0006361	4267	

### Warranty-3 Retail

#### COMPLAINT:

Displaying code.

#### CAUSE:

Inspected machine. Found code CC1 1593.02 (Right Front Wheel Speed Sensor Fault). Tested wiring from the CCU to the wheel speed sensor. Found correct voltages. Checked the ground. Found a good ground. Load tested wiring. Found wiring was good. Tested resistance of the sensor. Found the sensor had failed.

#### CORRECTION:

Remove and replace wheel speed sensor. Cleared code. Tested operations. Tested good.

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
AN209159	WHEEL SPEE	1.00	414.96	414.96	\$414.96	N
<hr/>						
<b>Labor:</b>	<b>\$553.75</b>	<b>Parts:</b>	<b>\$414.96</b>	<b>OL&amp;M:</b>	<b>\$0.00</b>	<b>Misc:</b> <b>\$0.00</b>
						<b>Sub-Total: \$968.71</b>
<hr/>						
<b>Miscellaneous Charges:</b>						
Service Accesories						\$20.75
<hr/>						
				<b>Labor:</b>	\$553.75	
				<b>Parts:</b>	\$414.96	
				<b>OL&amp;M:</b>	\$0.00	
				<b>Misc:</b>	\$20.75	
				<b>Sales Tax:</b>	\$0.00	
				<b>Grand Total:</b>	\$989.46	

Customer PO No:

Tax Exempt No: ON FILE 2018

Advisor: Canaan Rehbein

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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	3381	1N04030RPE0006361	4267	

### Gen- Retail

#### COMPLAINT:

Oil leak.

#### CORRECTION:

Inspected machine. Found the oil leak coming from around the wheel motor. Found the leaking fitting. Disassemble the fitting. Remove and replace the o-ring. Reassemble machine. Top off the oil level. Check over machine. Found a wire was damaged around the level sensor. Repair wire as needed. Updated StarFire 6000 receiver. Found the belt slipping for bin one. Tighten belt as needed. Tested operations. Tested good.

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
19M10337	Cap Screw	4.00	1.92	1.92	\$7.68	N
T59014	O-RING	4.00	3.89	3.89	\$15.56	N
TY26671	PLUS-50 II	2.00	73.31	73.31	\$146.62	N
Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
P3750	FREIGHT	1.00	22.59	22.59	\$22.59	N
P3753	RESTOCKING FEE	1.00	247.85	247.85	\$247.85	N
Labor: \$812.50		Parts: \$169.86	OL&M: \$0.00	Misc: \$270.44	Sub-Total: \$1,252.80	

#### Miscellaneous Charges:

Service Accesories \$22.02

#### Customer PO No:

Tax Exempt No: ON FILE 2018

Advisor: Eric VanHorn

**Labor:** \$812.50

**Parts:** \$169.86

**OL&M:** \$0.00

**Misc:** \$292.46

**Sales Tax:** \$0.00

**Grand Total:** \$1,274.82

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WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number: 9416942</b> Invoice Date: 1/28/2021 Location: 07 Work Order Number: 757848 Payment Type: Account Page: 1 of 1
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	3331	1N04030RPE0006361	4267	

### Warranty-1 Warranty

#### COMPLAINT:

1. Antifreeze leak. - S.A. #6212 jd pays 1/3's lp and l

#### CAUSE:

Inspected machine. Found coolant leaking, but no visible issues. Pressure tested the cooling system. Found coolant leaking from the radiator.

#### CORRECTION:

Remove the hood. Remove the charge air cooler and fuel cooler. Recover refrigerant from the A/C system. Remove the condenser. Drain coolant. Remove the radiator and replace. Reassemble machine. Charge A/C with refrigerant. Fill machine with coolant. Tested operations. Tested good. - S.A. #6212 jd pays 1/3's lp and l

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
AN402264	Radiator	1.00	2,805.37	2,805.37	\$2,805.37	N
DZ100677	Clamp	1.00	43.85	43.85	\$43.85	N
TY26576	21/2 GAL PREMIX COOL-GARD	7.00	33.40	33.40	\$233.80	N
<b>Labor: \$3,180.87</b>		<b>Parts: \$3,083.02</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$0.00</b>	<b>Sub-Total: \$6,263.89</b>	

#### Customer PO No:

**Tax Exempt No:** ON FILE 2023

**Advisor:** CARRIE JOHNSON

**Labor:** \$3,180.87

**Parts:** \$3,083.02

**OL&M:** \$0.00

**Misc:** \$0.00

**Sales Tax:** \$0.00

**Grand Total:** \$6,263.89

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### TERMS AND CONDITIONS

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Received by: .....Date: .....



# SYDENSTRICKER NOBBE



**JOHN DEERE**

Sydenstricker Nobbe Partners  
14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 4

Deliver To:

## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 9390157 <b>Invoice Date:</b> 12/17/2020 <b>Location:</b> 07 <b>Work Order Number:</b> 744612 <b>Payment Type:</b> Account  <b>Page:</b> 1 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	3331	1N04030RPE0006361	4267	

### Warranty-2 Warranty

#### COMPLAINT:

1. Machine is displaying a code.

#### CAUSE:

Inspected machine. Found code ECU 1180.00 (Calculated VGT Turbine Inlet Temperature Extremely High). Test ran machine. Found code would come up when machine was under a full load. Remove hood and test run machine. Found the exhaust gasket was blown at the back of the engine.

#### CORRECTION:

Remove the hood support. Disassemble leaking exhaust components. Install new gaskets for the EGR and exhaust stack. Reassemble machine in reverse order. Cleared codes. Tested operations. Tested good.

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
19M9836	Screw	6.00	0.97	0.97	\$5.82	N
19M9977	Screw	2.00	3.68	3.68	\$7.36	N
24M7345	WASHER	1.00	0.88	0.88	\$0.88	N
40M7059	Snap Ring	1.00	1.41	1.41	\$1.41	N
M84971	NUT	6.00	1.86	1.86	\$11.16	N
R187365	Nut	2.00	2.82	2.82	\$5.64	N
R526831	GASKET	3.00	7.87	7.87	\$23.61	N
R529640	GASKET	2.00	27.00	27.00	\$54.00	N
R530923	Gasket	1.00	9.91	9.91	\$9.91	N
RE540348	CLAMP	2.00	45.86	45.86	\$91.72	N
T59014	O-RING	1.00	3.89	3.89	\$3.89	N
T72888	O-Ring	4.00	3.83	3.83	\$15.32	N
Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
S3921	MILEAGE SERV VEH	60.00	1.00	1.00	\$60.00	N

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JOHN DEERE

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14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 4

Deliver To:

## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 9390157 <b>Invoice Date:</b> 12/17/2020 <b>Location:</b> 07 <b>Work Order Number:</b> 744612 <b>Payment Type:</b> Account  <b>Page:</b> 2 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	3331	1N04030RPE0006361	4267	

### Warranty-2 Warranty

S5302	Warranty Mileage	-60.00	1.00	1.00	(\$60.00)	N
<b>Labor: \$1,795.43</b>	<b>Parts: \$230.72</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$0.00</b>	<b>Sub-Total: \$2,026.15</b>		

Customer PO No:

Tax Exempt No: ON FILE 2023

Advisor: CARRIE JOHNSON

**Labor:** \$1,795.43

**Parts:** \$230.72

**OL&M:** \$0.00

**Misc:** \$0.00

**Sales Tax:** \$0.00

**Grand Total:** \$2,026.15

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### TERMS AND CONDITIONS

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JOHN DEERE

Sydenstricker Nobbe Partners  
14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 1671

Deliver To:

## SERVICE INVOICE

BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 9242269 <b>Invoice Date:</b> 7/30/2020 <b>Location:</b> 07 <b>Work Order Number:</b> 725011 <b>Payment Type:</b> Account  <b>Page:</b> 1 of 1
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<b>Make/Model:</b>	<b>Meter:</b>	<b>Serial Number:</b>	<b>Eq ID:</b>	<b>Fleet No:</b>
JOHN DEERE R4030 SPRA		1N04030RPE0006361	4267	

### Gen-2 Retail

#### COMPLAINT:

1. Warranty Deductible from WO# 719287

#### CORRECTION:

Warranty Deductible from WO# 719287

<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
WARRANTY DEDUCT	Warranty Deduct	1.00	500.00	500.00	\$500.00	N
<b>Labor: \$0.00</b>	<b>Parts: \$0.00</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$500.00</b>	<b>Sub-Total: \$500.00</b>		

#### Miscellaneous Charges:

Service Accesories \$25.00

#### Customer PO No:

Tax Exempt No: ON FILE 2018

Advisor: NICK PERJAK

**Labor:** \$0.00

**Parts:** \$0.00

**OL&M:** \$0.00

**Misc:** \$525.00

**Sales Tax:** \$0.00

**Grand Total:** \$525.00

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Invoice To Account No: 4

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## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number: 9194790</b> <b>Invoice Date: 6/23/2020</b> <b>Location: 07</b> <b>Work Order Number: 719287</b> <b>Payment Type: Account</b>  <b>Page: 1 of 3</b>
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	3198	1N04030RPE0006361	4267	

### Warranty-2 Warranty

#### COMPLAINT:

2. ECU 1209.07 and 1209.04 codes

#### CAUSE:

Bolt failed, head gasket blown

#### CORRECTION:

Verified complaint. Exhaust manifold stud broken off in head at #6 cylinder. Exhaust pressure leaking out through blown gasket causing ECU 1209.07 and 1209.04 codes. Removed hood and side paneling. Drained coolant. Disconnected wiring harness to various sensors. Removed EGR cooler. Removed fuel manifold. Removed both turbos. Removed exhaust manifold. Drilled out broken off stud 5, extremely hard bolt to extract. Cleaned gasket surfaces. Checked exhaust manifold with straight edge, warped. Ordered parts. Installed all new studs in head with new gaskets and new manifold. Installed turbos, fuel manifold, EGR cooler, and associated lines harnessing. Filled with recovered coolant and topped off. Primed fuel system and started. Test ran to check for leaks. DTC: ECU 3719.00 active, requiring a DPF recovery. Attached Service advisor and initiated a DPF service recovery (Ran for over 3 hours).

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
19M7786	10MMX30MM FLANGE	8.00	1.62	1.62	\$12.96	N
19M7866	SCREW	2.00	0.94	0.94	\$1.88	N
57M7542	ELEC. CONNECTOR TERMINAL	4.00	1.74	1.74	\$6.96	N
AKK11162	BELT TENS	1.00	230.40	230.40	\$230.40	N
AL181832	Tightener	1.00	145.36	145.36	\$145.36	N
AL201362	Idler	1.00	68.36	68.36	\$68.36	N
DZ100677	Clamp	1.00	42.88	42.88	\$42.88	N
DZ10229	STUD	9.00	26.91	26.91	\$242.19	N
DZ105787	SPACER	10.00	16.81	16.81	\$168.10	N
DZ113158	STUD	3.00	8.82	8.82	\$26.46	N
N411900	V-Belt	1.00	57.78	57.78	\$57.78	N
R163559	O-Ring	3.00	0.94	0.94	\$2.82	N
R27346	FITTING	1.00	4.90	4.90	\$4.90	N

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**JOHN DEERE**

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14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 4

Deliver To:

## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number: 9194790</b> <b>Invoice Date: 6/23/2020</b> <b>Location: 07</b> <b>Work Order Number: 719287</b> <b>Payment Type: Account</b>  <b>Page: 2 of 3</b>
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	3198	1N04030RPE0006361	4267	

### Warranty-2 Warranty

R502512	SLEEVE	1.00	11.87	11.87	\$11.87	N
R526831	GASKET	2.00	7.89	7.89	\$15.78	N
R528313	TUBE	1.00	30.77	30.77	\$30.77	N
R528743	Gasket	1.00	36.85	36.85	\$36.85	N
R529510	GASKET	1.00	20.85	20.85	\$20.85	N
R530022	STUD	1.00	20.72	20.72	\$20.72	N
R530341	STUD	2.00	10.92	10.92	\$21.84	N
R530923	Gasket	1.00	9.00	9.00	\$9.00	N
R532298	CAP SCREW	2.00	2.80	2.80	\$5.60	N
R532299	CAP SCREW	8.00	3.73	3.73	\$29.84	N
R534259	EXHAUST MA	1.00	818.73	818.73	\$818.73	N
R534282	FLANGE NUT	3.00	0.89	0.89	\$2.67	N
R534438	GASKET	1.00	7.94	7.94	\$7.94	N
R539762	FLANGE NUT	14.00	2.80	2.80	\$39.20	N
R542509	CAP SCREW	3.00	1.76	1.76	\$5.28	N
R544294	Gasket	6.00	15.81	15.81	\$94.86	N
RE304965	CLAMP	1.00	38.94	38.94	\$38.94	N
RE546446	LINE	1.00	16.97	16.97	\$16.97	N
T77858	PUMP LINE ORING	4.00	1.94	1.94	\$7.76	N
TY26101	BRAKE/CLUTCH SPRAY CLEANER	1.00	4.97	4.97	\$4.97	N
TY26576	21/2 GAL PREMIX COOL-GARD	1.00	32.21	32.21	\$32.21	N

Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
P3750	FREIGHT	2.00	39.00	39.00	\$78.00	N

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# SYDENSTRICKER NOBBE



JOHN DEERE

Sydenstricker Nobbe Partners  
14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 4

Deliver To:

## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 9194790 <b>Invoice Date:</b> 6/23/2020 <b>Location:</b> 07 <b>Work Order Number:</b> 719287 <b>Payment Type:</b> Account  <b>Page:</b> 3 of 3
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	3198	1N04030RPE0006361	4267	

### Warranty-2 Warranty

S599	Freight covered by Service	-1.00	78.00	78.00	(\$78.00)	N
<b>Labor: \$3,465.81</b>	<b>Parts: \$2,283.70</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$0.00</b>	<b>Sub-Total: \$5,749.51</b>		

### Customer PO No:

Tax Exempt No: ON FILE 2023

Advisor: MARK BAUER

**Labor:** \$3,465.81

**Parts:** \$2,283.70

**OL&M:** \$0.00

**Misc:** \$0.00

**Sales Tax:** \$0.00

**Grand Total:** \$5,749.51

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Sydenstricker Nobble Partners  
14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 4

Deliver To:

## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number: 9194780</b> <b>Invoice Date: 6/23/2020</b> <b>Location: 07</b> <b>Work Order Number: 719287</b> <b>Payment Type: Account</b>  <b>Page: 1 of 1</b>
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	3198	1N04030RPE0006361	4267	

### Warranty-1 Warranty

COMPLAINT:

1. ECU 654.06

CAUSE:

ECU Failed.

CORRECTION:

DTC: ECU 654.06, 655.06, 656.06 injector short. With all three of these codes present at one time there is a common internal driver in the ECU for these 3 injectors. Tested wiring from ECU to injector harness and tested resistance of injectors, ok. Installed and programmed ECU. Test ran and codes did not reoccur.

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
RE551059	ENGINE CON	1.00	2,529.99	2,529.99	\$2,529.99	N
Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
P3750	FREIGHT	2.00	17.00	17.00	\$34.00	N
S599	Freight covered by Service	-1.00	34.00	34.00	(\$34.00)	N
<b>Labor: \$1,328.48</b>		<b>Parts: \$2,529.99</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$0.00</b>	<b>Sub-Total: \$3,858.47</b>	

Customer PO No:

Tax Exempt No: ON FILE 2023

Advisor: MARK BAUER

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<b>Labor:</b>	\$1,328.48
<b>Parts:</b>	\$2,529.99
<b>OL&amp;M:</b>	\$0.00
<b>Misc:</b>	\$0.00
<b>Sales Tax:</b>	\$0.00
<b>Grand Total:</b>	\$3,858.47

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### TERMS AND CONDITIONS

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**JOHN DEERE**

Sydenstricker Nobbe Partners  
14400 State Highway TT  
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Invoice To Account No: 4

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## SERVICE INVOICE

WARRANTY-ALL STORES	BACKES-TOELKE AGRI PROD.	<b>Invoice Number:</b>	<b>9151996</b>
x x	9948 HWY 100	Invoice Date:	5/27/2020
x	NEW HAVEN MO 63068	Location:	07
x		Work Order Number:	695701
X MO x		Payment Type:	Account
Bus Phone: x	Bus Phone: (636)433-2260	Page:	1 of 2
Prv Phone: (000)000-0000	Prv Phone: (573)237-2191		

Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	2865	1N04030RPE0006361	4267	

### Warranty-1 Warranty

#### COMPLAINT:

1. Unit will not up shift to move - S.A. #6023 jd pays np and l

#### CAUSE:

Control handle failed not allowing machine to shift

#### CORRECTION:

Performed remote code pull up. Found cc1 2246.09 code. Found DTAC solution 98553, to test out splice pack. Tested out harness from controller to handle. Got second tech to load test can wiring from one end of harness to other. Started taking controller off, one at time to try to get system up and running. Tried to put in DTAC case but system was down at the time. Machine was down on side of road. Went to another unit, took apart to get joy stick out and installed on this unit. Now unit moves and shifts up. Ordered parts. Received new part and handle was welded wrong. Took apart switch, robbed part of handle and reassembled. Installed and performed calibration. Now unit working and moves. - S.A. #6023 jd pays np and l

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
AKK22764	Multi-Functional Controller	1.00	1,083.46	1,083.46	\$1,083.46	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
P3750	FREIGHT	1.00	10.50	10.50	\$10.50	N
S3905	MILEAGE DEL VEH	150.00	1.00	1.00	\$150.00	N
S5302	Warranty Mileage	-150.00	1.00	1.00	(\$150.00)	N

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Invoice To Account No: 4

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## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 9151996 <b>Invoice Date:</b> 5/27/2020 <b>Location:</b> 07 <b>Work Order Number:</b> 695701 <b>Payment Type:</b> Account  <b>Page:</b> 2 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	2865	1N04030RPE0006361	4267	

### Warranty-1 Warranty

S599	Freight covered by Service	1.00	0.00	-10.50	(\$10.50)	N
<b>Labor: \$2,387.61</b>	<b>Parts: \$1,083.46</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$0.00</b>	<b>Sub-Total: \$3,471.07</b>		

### Customer PO No:

Tax Exempt No: ON FILE 2023

Advisor: Eric VanHorn

**Labor:** \$2,387.61

**Parts:** \$1,083.46

**OL&M:** \$0.00

**Misc:** \$0.00

**Sales Tax:** \$0.00

**Grand Total:** \$3,471.07

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### TERMS AND CONDITIONS

#### Terms:

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# SYDENSTRICKER NOBBE



JOHN DEERE

Sydenstricker Nobbe Partners  
14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 1671

Deliver To:

## SERVICE INVOICE

BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 9135806 <b>Invoice Date:</b> 5/13/2020 <b>Location:</b> 07 <b>Work Order Number:</b> 698271 <b>Payment Type:</b> Account  <b>Page:</b> 1 of 1
<b>Make/Model:</b> JOHN DEERE R4030 SPRA	<b>Meter:</b> 1N04030RPE0006361	<b>Eq ID:</b> 4267 <b>Fleet No:</b>

### Gen- Retail

#### COMPLAINT:

01 Powergard samples

#### CORRECTION:

do inspection pull oil samples send call to find reports make up all paper work to get power gaurd

Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
S5321	POLICY ADJ-SALES	-1.00	382.50	382.50	(\$382.50)	N

### OL&M Charges:

Description	Value
powergaurd	\$75.00
<b>Labor: \$305.50</b>	
<b>Parts: \$0.00</b>	
<b>OL&amp;M: \$75.00</b>	
<b>Misc: (\$382.50)</b>	
<b>Sub-Total: (\$2.00)</b>	
<b>Miscellaneous Charges:</b>	
Service Accesories	\$2.00
<b>Labor:</b>	\$305.50
<b>Parts:</b>	\$0.00
<b>OL&amp;M:</b>	\$75.00
<b>Misc:</b>	(\$380.50)
<b>Sales Tax:</b>	\$0.00
<b>Grand Total:</b>	\$0.00

#### Customer PO No:

Tax Exempt No: ON FILE 2018

Advisor: TYLER SIEM

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BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number: 9095548</b> Invoice Date: 4/15/2020 Location: 07 Work Order Number: 702300 Payment Type: Credit Card  Page: 1 of 1
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	2977	1N04030RPE0006361	4267	

### Gen- Retail

#### COMPLAINT:

01 autosteer not working

#### CORRECTION:

Linkage for the wheel angle sensor broken. Attached linkage and cleared codes. Tried to auto steer and vehicle would vere off track. Calibrated the wheel angle sensor and adjusted the setting for auto steer sensitivity. Re-tested auto steer, all systems function normally.

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
AKK20497	Tie Rod Assembly	1.00	59.72	59.72	\$59.72	N
<b>Labor: \$422.50</b>		<b>Parts: \$59.72</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$0.00</b>	<b>Sub-Total: \$482.22</b>	

#### Miscellaneous Charges:

Service Accesories \$2.99

#### Credit Card Information

<b>Customer PO No:</b> <b>Tax Exempt No:</b> ON FILE 2018 <b>Advisor:</b> TYLER SIEM	<b>Type:</b> Credit Card <b>Auth No:</b> <b>Amount:</b> \$485.21	<b>Labor:</b> \$422.50 <b>Parts:</b> \$59.72 <b>OL&amp;M:</b> \$0.00 <b>Misc:</b> \$2.99 <b>Sales Tax:</b> \$0.00 <b>Grand Total:</b> \$485.21
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www.snpartners.com

Invoice To Account No: 4

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## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1788232 <b>Invoice Date:</b> 12/12/2019 <b>Location:</b> 07 <b>Work Order Number:</b> 373816 <b>Payment Type:</b> Account  <b>Page:</b> 1 of 1
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	2906	1N04030RPE0006361	4267	

### Warranty-6 Warranty

#### COMPLAINT:

1. ECU code 2791.07

#### CORRECTION:

Tested out code. Found EGR code, Was sticking. Tried to clean valve. Tested still have problem. Had to remove hood and get to valve. Replaced valve and did calibration. Test ran unit. Working properly at this time.

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
DZ100677	Clamp	1.00	41.83	41.83	\$41.83	N
R526831	GASKET	5.00	7.77	7.77	\$38.85	N
R530923	Gasket	1.00	8.76	8.76	\$8.76	N
RE549639	Exhaust Gas Recycling Valve	1.00	974.45	974.45	\$974.45	N
<b>Labor: \$1,207.50</b>		<b>Parts: \$1,063.89</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$0.00</b>	<b>Sub-Total: \$2,271.39</b>	

#### Customer PO No:

**Tax Exempt No:** ON FILE 2023

**Advisor:** TYLER SIEM

**Labor:** \$1,207.50

**Parts:** \$1,063.89

**OL&M:** \$0.00

**Misc:** \$0.00

**Sales Tax:** \$0.00

**Grand Total:** \$2,271.39

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JOHN DEERE

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Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 1671

Deliver To:

## SERVICE INVOICE

BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1788159 <b>Invoice Date:</b> 12/12/2019 <b>Location:</b> 07 <b>Work Order Number:</b> 366394 <b>Payment Type:</b> Credit Card  <b>Page:</b> 1 of 1
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<b>Make/Model:</b>	<b>Meter:</b>	<b>Serial Number:</b>	<b>Eq ID:</b>	<b>Fleet No:</b>
JOHN DEERE R4030 SPRA	3834	1N04030RPE0006361	4267	

### Gen- Retail

COMPLAINT:  
01 A/C

### CORRECTION:

Low side line from compressor to the cab connection point had hole in it. Removed line and ordered parts.

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
51M7090	O-Ring	1.00	1.83	1.83	\$1.83	N
AKK15146	Refrigerant Hose	1.00	186.18	186.18	\$186.18	N
T143169	O-RING	1.00	1.81	1.81	\$1.81	N
TY15951	REFRIGERANT 134A	5.00	7.81	7.73	\$38.65	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
P3750	FREIGHT	1.00	10.00	10.00	\$10.00	N
<hr/>						
<b>Labor: \$517.50</b>	<b>Parts: \$228.47</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$10.00</b>	<b>Sub-Total: \$755.97</b>		

INVOICE CONTAINS \$0.40 DISCOUNT

### Miscellaneous Charges:

Service Accesories \$11.92

### Credit Card Information

<b>Customer PO No:</b>	<b>Type:</b> Credit Card	<b>Labor:</b> \$517.50
<b>Tax Exempt No:</b> ON FILE 2018	<b>Auth No:</b>	<b>Parts:</b> \$228.47
<b>Advisor:</b> TYLER SIEM	<b>Amount:</b> \$767.89	<b>OL&amp;M:</b> \$0.00
		<b>Misc:</b> \$21.92
		<b>Sales Tax:</b> \$0.00
		<b>Grand Total:</b> \$767.89

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Invoice To Account No: 1671

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<b>Make/Model:</b>	<b>Meter:</b>	<b>Serial Number:</b>	<b>Eq ID:</b>	<b>Fleet No:</b>
JOHN DEERE R4030 SPRA	2570	1N04030RPE0006361	4267	

### Gen- Retail

#### COMPLAINT:

02 General repairs lub line

#### CORRECTION:

check out lub lines and find all choked up try to free up get to take lub order parts jefft to put back on

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
19M7785	RASP BAR BOLT	10.00	1.47	1.47	\$14.70	N
AZ10045	30MM LCK COLLAR	2.00	7.84	7.84	\$15.68	N
E10018	PRESSED FLANGE	4.00	3.80	3.80	\$15.20	N
JD10384	BEARING	2.00	37.79	37.79	\$75.58	N
KK38338	FITTING	1.00	0.74	0.74	\$0.74	N
KK38397	FITTING	6.00	5.74	5.74	\$34.44	N
KK38398	Fitting	6.00	21.00	21.00	\$126.00	N
KK38399	Fitting	2.00	22.00	22.00	\$44.00	N
KK38400	Fitting	4.00	12.00	12.00	\$48.00	N
KK38752	NUT	4.00	6.87	6.87	\$27.48	N
KK44479	Tube Kit	4.00	38.00	38.00	\$152.00	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>

CONTINUED ON NEXT PAGE->



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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	2570	1N04030RPE0006361	4267	

### Gen- Retail

P3750	FREIGHT	1.00	18.00	18.00	\$18.00	N
<b>Labor: \$0.00</b>	<b>Parts: \$553.82</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$18.00</b>	<b>Sub-Total: \$571.82</b>		

### Miscellaneous Charges:

Service Accesories \$28.59

### Credit Card Information

<b>Customer PO No:</b>	<b>Type:</b> Credit Card	<b>Labor:</b> \$0.00
<b>Tax Exempt No:</b> ON FILE 2018	<b>Auth No:</b>	<b>Parts:</b> \$553.82
<b>Advisor:</b> TYLER SIEM	<b>Amount:</b> \$600.41	<b>OL&amp;M:</b> \$0.00
		<b>Misc:</b> \$46.59
		<b>Sales Tax:</b> \$0.00
		<b>Grand Total:</b> \$600.41

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<b>Make/Model:</b>	<b>Meter:</b>	<b>Serial Number:</b>	<b>Eq ID:</b>	<b>Fleet No:</b>
JOHN DEERE R4030 SPRA	2705	1N04030RPE0006361	4267	

### Gen- Retail

#### COMPLAINT:

01 Dry Box - OIC code 523218.06

#### CORRECTION:

test out code test bed wiring trace down to bad bin one sensor order parts will install in winter

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
AXE14246	Sensor	1.00	119.66	119.66	\$119.66	N
KK38110	Cable	2.00	26.75	26.75	\$53.50	N
KK38988	Sensor	2.00	288.32	288.32	\$576.64	N
R256413	BELLCRANK	1.00	40.82	40.82	\$40.82	N
RE42193	Electrical Connector Assy	2.00	2.73	2.72	\$5.44	N
T138822	Electrical Connector Assy	2.00	1.97	1.97	\$3.94	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>

CONTINUED ON NEXT PAGE->



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<b>Make/Model:</b>	<b>Meter:</b>	<b>Serial Number:</b>	<b>Eq ID:</b>	<b>Fleet No:</b>
JOHN DEERE R4030 SPRA	2705	1N04030RPE0006361	4267	

### Gen- Retail

P3750	FREIGHT	1.00	9.00	9.00	\$9.00	N
<b>Labor: \$644.00</b>	<b>Parts: \$800.00</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$9.00</b>	<b>Sub-Total: \$1,453.00</b>		

INVOICE CONTAINS \$0.02 DISCOUNT

### Miscellaneous Charges:

Service Accesories \$40.45

### Credit Card Information

<b>Customer PO No:</b>	<b>Type:</b> Credit Card	<b>Labor:</b> \$644.00
<b>Tax Exempt No:</b> ON FILE 2018	<b>Auth No:</b>	<b>Parts:</b> \$800.00
<b>Advisor:</b> TYLER SIEM	<b>Amount:</b> \$1,493.45	<b>OL&amp;M:</b> \$0.00
		<b>Misc:</b> \$49.45
		<b>Sales Tax:</b> \$0.00
		<b>Grand Total:</b> \$1,493.45

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Invoice To Account No: 4

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## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	Invoice Number: 1767732 Invoice Date: 10/31/2019 Location: 07 Work Order Number: 369484 Payment Type: Account  Page: 1 of 2		
Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	2800	1N04030RPE0006361	4267	

### 599465535248491465 Warranty

#### COMPLAINT:

1. John Deere has been monitoring machine data for machines at risk of experiencing: DEF/SCR SYSTEM DERATES which are caused by hardware faults in the Diesel Exhaust Fluid delivery or Selective Catalytic Reduction systems. Analysis of the machine data indicates there are fewer than 2.5 HOURS of engine operating time remaining until DEF/SCR SYSTEM DERATES may become active. Failure to address this issue could lead to the machine being limited to LOW IDLE ENGINE SPEED and having a 50% TORQUE DERATE which will DISABLE MACHINE FUNCTIONALITY.

ECU - 3216.9 - YELLOW ECU 003216.09 Aftertreatment System Fault - No communication between aftertreatment inlet NOx sensor and engine control unit. Aftertreatment system unavailable. Continued operation will result in engine power derate. Troubleshooting required. - 2791.1 Hours - 2019-07-03 17:36

ECU - 3216.12 - YELLOW ECU 003216.12 Aftertreatment System Fault - Output signal of aftertreatment inlet NOx sensor invalid. Aftertreatment system unavailable. Continued operation will result in engine power derate. Troubleshooting required. - 2791.2 Hours - 2019-07-03 17:41

#### CAUSE:

Found bad spot in wiring harness

#### CORRECTION:

test out unit try do service regen and went 40 minutes then stop but code still active test out nox off line test power and ground at b5502 find no can voltage test back to ecu fin pin 35 and 44 at a5502 when back probed have voltage go to x 5039 inter connect does not have voltage take off connector and load test wiring trace harness back have tilt hood forward to get to harness find bad spot and cut open and repair harness load test wiring then heat shrink harness do service regen this took 1 hour now code can be cleared ok at this time.

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# SYDENSTRICKER NOBBE



JOHN DEERE

Sydenstricker Nobbe Partners  
14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 4

Deliver To:

## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1767732 <b>Invoice Date:</b> 10/31/2019 <b>Location:</b> 07 <b>Work Order Number:</b> 369484 <b>Payment Type:</b> Account  <b>Page:</b> 2 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	2800	1N04030RPE0006361	4267	

### 599465535248491465 Warranty

Labor: \$1,161.50	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$1,161.50
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<b>Customer PO No:</b>	
<b>Tax Exempt No:</b>	ON FILE 2023
<b>Advisor:</b>	TYLER SIEM

<b>Labor:</b>	\$1,161.50
<b>Parts:</b>	\$0.00
<b>OL&amp;M:</b>	\$0.00
<b>Misc:</b>	\$0.00
<b>Sales Tax:</b>	\$0.00
<b>Grand Total:</b>	\$1,161.50

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www.snpartners.com

Invoice To Account No: 4

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## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	Invoice Number: 1642349 Invoice Date: 5/10/2019 Location: 07 Work Order Number: 347888 Payment Type: Account  Page: 1 of 2		
Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	2550	1N04030RPE0006361	4267	

### 59946553126641465 Warranty

#### COMPLAINT:

1. John Deere has been monitoring machine data for machines at risk of experiencing: DEF/SCR SYSTEM DERATES which are caused by hardware faults in the Diesel Exhaust Fluid delivery or Selective Catalytic Reduction systems. Analysis of the machine data indicates there are fewer than 2.5 HOURS of engine operating time remaining until DEF/SCR SYSTEM DERATES may become active. Failure to address this issue could lead to the machine being limited to LOW IDLE ENGINE SPEED and having a 50% TORQUE DERATE which will DISABLE MACHINE FUNCTIONALITY.

ECU - 3216.12 - YELLOW ECU 003216.12 Aftertreatment System Fault - Output signal of aftertreatment inlet NOx sensor invalid. Aftertreatment system unavailable. Continued operation will result in engine power derate. Troubleshooting required. - 2550.9 Hours - 2019-04-30 13:52

#### CAUSE:

NOx sensor failed causing codes and system derate

#### CORRECTION:

Contact customer as soon as possible to schedule resolution. Reference DTAC Solution: 113912/nhttp://dtac.deere.com/Solutions/English/113912.htm

Hooked up service advisor and test out find 3226.12 is stored. Test ran unit and did service regen. Then it starts and kicks out after 1.5 hours and code active. Let unit cool down. Remove DPF cover and moved hood to forward spot. Got to wiring and tested wiring from ECU to NOx sensor, cc5602 hold load, cc 5636 hold load. Tested cc5605 load test good, cc5604 load test good. Hook up ECU test for power and CAN 5602 has 12 volts. 5605 has 2.3 and 5604 has 2.6. Then removed inlet sensor for DPF. Had problem getting it out. Had pulled threads. Had to rethread housing and install new sensor. Moved hood back. Ran to get warmed up. Then did service regen. This time it did complete after 2 hours and now can clear codes. Had no active codes after regen. Running ok at this time.

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
DZ109689	CHEMICAL S	1.00	478.82	478.82	\$478.82	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
P3750	FREIGHT	1.00	9.00	9.00	\$9.00	N
S3921	MILEAGE SERV VEH	50.00	1.00	1.00	\$50.00	N
S5302	Warranty Mileage	-50.00	1.00	1.00	(\$50.00)	N

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Dutzow, MO 63357  
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WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1642349 <b>Invoice Date:</b> 5/10/2019 <b>Location:</b> 07 <b>Work Order Number:</b> 347888 <b>Payment Type:</b> Account  <b>Page:</b> 2 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	2550	1N04030RPE0006361	4267	

### 59946553126641465 Warranty

S599	Freight covered by Service	1.00	0.00	-9.00	(\$9.00)	N
<b>Labor: \$1,450.53</b>	<b>Parts: \$478.82</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$0.00</b>	<b>Sub-Total: \$1,929.35</b>		

Customer PO No:

Tax Exempt No: ON FILE 2023

Advisor: TYLER SIEM

**Labor:** \$1,450.53

**Parts:** \$478.82

**OL&M:** \$0.00

**Misc:** \$0.00

**Sales Tax:** \$0.00

**Grand Total:** \$1,929.35

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Invoice To Account No: 1671

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## SERVICE INVOICE

BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1572201 <b>Invoice Date:</b> 12/26/2018 <b>Location:</b> 07 <b>Work Order Number:</b> 325186 <b>Payment Type:</b> Credit Card  <b>Page:</b> 1 of 1
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<b>Make/Model:</b>	<b>Meter:</b>	<b>Serial Number:</b>	<b>Eq ID:</b>	<b>Fleet No:</b>
JOHN DEERE R4030 SPRA	472	1N04030RPE0006361	4267	

### Gen- Retail

#### COMPLAINT:

2. Warranty deductible and parts not paid by warranty.

#### CORRECTION:

Warranty deductible and parts not paid by warranty.

Brake pads are not covered by PG Limited.

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
AN303225		4.00	210.91	210.91	\$843.64	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
WARRANTY DEDUCT	Warranty Deduct	1.00	500.00	500.00	\$500.00	N
<b>Labor: \$0.00</b>		<b>Parts: \$843.64</b>		<b>OL&amp;M: \$0.00</b>		<b>Misc: \$500.00</b>
				<b>Sub-Total: \$1,343.64</b>		

#### Credit Card Information

<b>Customer PO No:</b>	<b>Type:</b> Credit Card	<b>Labor:</b>	\$0.00
<b>Tax Exempt No:</b> ON FILE 2018	<b>Auth No:</b>	<b>Parts:</b>	\$843.64
<b>Advisor:</b> TYLER SIEM	<b>Amount:</b> \$1,343.64	<b>OL&amp;M:</b>	\$0.00
		<b>Misc:</b>	\$500.00
		<b>Sales Tax:</b>	\$0.00
		<b>Grand Total:</b>	\$1,343.64

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BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1565889 Invoice Date: 12/11/2018 Location: 07 Work Order Number: 311067 Payment Type: Account  Page: 1 of 3		
Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	146	1N04030RPE0006361	4267	

### Warranty-2 Retail

#### COMPLAINT:

03 Complaint- will not auto steer

#### CORRECTION:

Correction- test out system find codes for steer valve shorted and test wiring to valves and load test wires all ok tes valves all test ok try differnt ssu still has problem test power and ground to controller find key on power only 6 volts test out harness remove back cover to get to plugs and test wires find bad splice in harness from cab wall xx53 and ssu xa16-1 wire 972 take replace splice and test run ok at this time

Failure Part Number-akk17685

Machine Use-

Component Serial Number-

Diagnostic Trouble codes found-

DTAC Solutions used and/or cases entered-

Diagnostic Time-8.5

Repair Time-3.5

Original battery part #-

If a parts warranty, original invoice #, date installed, and hours-

<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
S5322	POLICY ADJ-SERV	-1.00	345.00	345.00	(\$345.00)	N
<b>Labor: \$345.00</b>		<b>Parts: \$0.00</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: (\$345.00)</b>	<b>Sub-Total: \$0.00</b>	

### Warranty-3 Retail

#### COMPLAINT:

04 Complaint- sprayer locked up will show dry box have /4623

#### CORRECTION:

CONTINUED ON NEXT PAGE->



# SYDENSTRICKER NOBBE



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Invoice To Account No: 1671

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## SERVICE INVOICE

BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1565889 <b>Invoice Date:</b> 12/11/2018 <b>Location:</b> 07 <b>Work Order Number:</b> 311067 <b>Payment Type:</b> Account  <b>Page:</b> 2 of 3
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<b>Make/Model:</b>	<b>Meter:</b>	<b>Serial Number:</b>	<b>Eq ID:</b>	<b>Fleet No:</b>
JOHN DEERE R4030 SPRA	146	1N04030RPE0006361	4267	

### Warranty-3 Retail

Correction- CAN NOT GET UNIT TO SHOW HAD REMOTE softwear down load failed try putting in new siftwear still have same problem put in detac case side take controller to differnt unit try down load still no luck take off all controllers and do one at atime to get go thru find that the ccu had the boot block still can get drc to down load then the remote pop back up and then went in now unit show to have dry box

Failure Part Number- akk17740

Machine Use-

Component Serial Number-

Diagnostic Trouble codes found-

DTAC Solutions used and/or cases entered- 293853

Diagnostic Time-12

Repair Time-8

Original battery part #-

If a parts warranty, original invoice #, date installed, and hours-

<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
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Invoice To Account No: 1671

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BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1565889 <b>Invoice Date:</b> 12/11/2018 <b>Location:</b> 07 <b>Work Order Number:</b> 311067 <b>Payment Type:</b> Account  <b>Page:</b> 3 of 3
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	146	1N04030RPE0006361	4267	

### Warranty-3 Retail

S5321	POLICY ADJ-SALES	-1.00	690.00	690.00	(\$690.00)	N
<b>Labor: \$690.00</b>	<b>Parts: \$0.00</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: (\$690.00)</b>	<b>Sub-Total: \$0.00</b>		

### Customer PO No:

Tax Exempt No: ON FILE 2018

Advisor: TERI HILKERBAUMER

**Labor:** \$1,035.00

**Parts:** \$0.00

**OL&M:** \$0.00

**Misc:** (\$1,035.00)

**Sales Tax:** \$0.00

**Grand Total:** \$0.00

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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	146	1N04030RPE0006361	4267	

### Gen- Retail

#### COMPLAINT:

01 General repairs dry box

#### CORRECTION:

Spinner motor leaking oil. Resealed motor. Altenator not charging. Removed D+ wire from back of altenator and sysytem charged.

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
AN305432	1" WET BOOM 5 WAY NOZZLE	3.00	16.91	16.91	\$50.73	N
KK38923		1.00	145.00	145.00	\$145.00	N
KK38972		1.00	115.00	115.00	\$115.00	N
N407525		1.00	68.83	68.83	\$68.83	N
PM036V10	DIAPHRAGM	12.00	1.78	1.78	\$21.36	N
X431-8-RL	Bulk Hose	26.00	0.61	0.58	\$15.08	N
1/2X2CS	BOLT	1.00	0.87	0.87	\$0.87	N
1/2X3CS	BOLT	1.00	1.51	1.27	\$1.27	N

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<b>Make/Model:</b>	<b>Meter:</b>	<b>Serial Number:</b>	<b>Eq ID:</b>	<b>Fleet No:</b>
JOHN DEERE R4030 SPRA	146	1N04030RPE0006361	4267	

### Gen- Retail

SMATM10BP	10 AMP FUSE	1.00	4.90	4.90	\$4.90	N
<b>Labor: \$287.59</b>	<b>Parts: \$423.04</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$0.00</b>	<b>Sub-Total: \$710.63</b>		

INVOICE CONTAINS \$1.02 DISCOUNT

### Credit Card Information

<b>Customer PO No:</b>	<b>Type:</b> Credit Card	<b>Labor:</b> \$287.59
<b>Tax Exempt No:</b> ON FILE 2018	<b>Auth No:</b>	<b>Parts:</b> \$423.04
<b>Advisor:</b> TERI HILKERBAUMER	<b>Amount:</b> \$710.63	<b>OL&amp;M:</b> \$0.00
		<b>Misc:</b> \$0.00
		<b>Sales Tax:</b> \$0.00
		<b>Grand Total:</b> \$710.63

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## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1557288 <b>Invoice Date:</b> 11/21/2018 <b>Location:</b> 07 <b>Work Order Number:</b> 325186 <b>Payment Type:</b> Account  <b>Page:</b> 1 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	472	1N04030RPE0006361	4267	

### Warranty-1 Warranty

#### COMPLAINT:

1. wheel leaking

#### CAUSE:

Found gears in wheel hub and housing bad.

#### CORRECTION:

Tested machine to verify complaint. Found left front wheel hub leaking. Jacked up unit and removed wheel. Removed wheel motor and lines. Removed hub and disassembled hub. Found bad gears and housing. Ordered new hub. Installed hub and assembled unit. Filled with fluid. Test ran. No longer leaking. Operating properly.

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
AN207413		1.00	288.08	288.08	\$288.08	N
AN402526	Hub	1.00	5,525.40	5,525.40	\$5,525.40	N
TY26372	85W140 SYN GEAR OIL	2.00	24.51	24.20	\$48.40	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
P3750	FREIGHT	1.00	30.00	30.00	\$30.00	N

CONTINUED ON NEXT PAGE->



# SYDENSTRICKER NOBBE



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## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1557288 <b>Invoice Date:</b> 11/21/2018 <b>Location:</b> 07 <b>Work Order Number:</b> 325186 <b>Payment Type:</b> Account  <b>Page:</b> 2 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	472	1N04030RPE0006361	4267	

### Warranty-1 Warranty

S599	Freight covered by Service	1.00	0.00	-30.00	(\$30.00)	N
<b>Labor: \$2,212.29</b>	<b>Parts: \$5,861.88</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$0.00</b>	<b>Sub-Total: \$8,074.17</b>		

INVOICE CONTAINS \$0.62 DISCOUNT

### Customer PO No:

Tax Exempt No: ON FILE 2023

Advisor: TYLER SIEM

**Labor:** \$2,212.29

**Parts:** \$5,861.88

**OL&M:** \$0.00

**Misc:** \$0.00

**Sales Tax:** \$0.00

**Grand Total:** \$8,074.17

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### TERMS AND CONDITIONS

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# SYDENSTRICKER NOBBE



**JOHN DEERE**

Sydenstricker Nobbe Partners  
14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 4

Deliver To:

## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number: 1537111</b> <b>Invoice Date: 10/16/2018</b> <b>Location: 07</b> <b>Work Order Number: 311540</b> <b>Payment Type: Account</b>  <b>Page: 1 of 1</b>
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	2162	1N04030RPE0006361	4267	

### PIP16NX490 Warranty

#### COMPLAINT:

1. 16NX490 - R4030 R4038 AXLE KNEE IMPROVEMENT - FIX AS FAIL

#### CAUSE:

Product improvement

#### CORRECTION:

Performed PIP per PIP insructions.

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
MPN40125		1.00	4,564.96	4,564.96	\$4,564.96	N
<b>Labor: \$1,150.00</b>						
<b>Parts: \$4,564.96</b>						
<b>OL&amp;M: \$0.00</b>						
<b>Misc: \$0.00</b>						
<b>Sub-Total: \$5,714.96</b>						

<b>Customer PO No:</b>		<b>Labor:</b>	\$1,150.00
<b>Tax Exempt No:</b> ON FILE 2023		<b>Parts:</b>	\$4,564.96
<b>Advisor:</b> TERI HILKERBAUMER		<b>OL&amp;M:</b>	\$0.00
		<b>Misc:</b>	\$0.00
		<b>Sales Tax:</b>	\$0.00
		<b>Grand Total:</b>	\$5,714.96

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www.snpartners.com

Invoice To Account No: 1671

Deliver To:

## SERVICE INVOICE

BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1499241 <b>Invoice Date:</b> 8/21/2018 <b>Location:</b> 07 <b>Work Order Number:</b> 311441 <b>Payment Type:</b> Account  <b>Page:</b> 1 of 2
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<b>Make/Model:</b>	<b>Meter:</b>	<b>Serial Number:</b>	<b>Eq ID:</b>	<b>Fleet No:</b>
JOHN DEERE R4030 SPRA	2162	1N04030RPE0006361	4267	

### \*10900001-101 Retail

#### COMPLAINT:

1. POWERGUARD MACHINE INSPECTION

#### CORRECTION:

POWERGUARD CERTIFICATION - COMBINE.

-----  
Pull oil and coolant samples per instruction. Fill out inspection forms and send off.

#### INSPECT MACHINE:

Engine, cooling & fuel systems--

Powertrain--

Hydraulic system--

Electrical system--

Steering & brakes--

Operators station--

Miscellaneous--

Safety equipment--

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
DKGA2019	TEST KIT	1.00	106.95	106.95	\$106.95	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>

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JOHN DEERE

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Invoice To Account No: 1671

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## SERVICE INVOICE

BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1499241 <b>Invoice Date:</b> 8/21/2018 <b>Location:</b> 07 <b>Work Order Number:</b> 311441 <b>Payment Type:</b> Account  <b>Page:</b> 2 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	2162	1N04030RPE0006361	4267	

\*10900001-101 Retail  
S5321 POLICY ADJ-SALES -1.00 391.95 391.95 (\$391.95) N

**Labor: \$285.00      Parts: \$106.95      OL&M: \$0.00      Misc: (\$391.95)      Sub-Total: \$0.00**

**Customer PO No:**  
**Tax Exempt No:** ON FILE 2018  
**Advisor:** TERI HILKERBAUMER

**Labor:** \$285.00  
**Parts:** \$106.95  
**OL&M:** \$0.00  
**Misc:** (\$391.95)  
**Sales Tax:** \$0.00  
**Grand Total:** \$0.00

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Invoice To Account No: 1671

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BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1484786 <b>Invoice Date:</b> 7/26/2018 <b>Location:</b> 07 <b>Work Order Number:</b> 304943 <b>Payment Type:</b> Account  <b>Page:</b> 1 of 2
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<b>Make/Model:</b>	<b>Meter:</b>	<b>Serial Number:</b>	<b>Eq ID:</b>	<b>Fleet No:</b>
JOHN DEERE R4030 SPRA	2018	1N04030RPE0006361	4267	

### Warranty-1 Retail

COMPLAINT:

01 Complaint-

CORRECTION:

Correction-

Failure Part Number-

Machine Use-

Component Serial Number-

Diagnostic Trouble codes found-

DTAC Solutions used and/or cases entered-

Diagnostic Time-

Repair Time-

Original battery part #-

If a parts warranty, original invoice #, date installed, and hours-

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
AN404688		1.00	132.85	132.85	\$132.85	N
KK38972		1.00	115.00	115.00	\$115.00	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>

CONTINUED ON NEXT PAGE->



# SYDENSTRICKER NOBBE



**JOHN DEERE**

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Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 1671

Deliver To:

## SERVICE INVOICE

BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number: 1484786</b> Invoice Date: 7/26/2018 Location: 07 Work Order Number: 304943 Payment Type: Account  Page: 2 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	2018	1N04030RPE0006361	4267	

### Warranty-1 Retail

S5321	POLICY ADJ-SALES	-1.00	321.75	321.75	(\$321.75)	N
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### OL&M Charges:

Description	Value
hose ends and rental for crimp	\$43.47
hose ends	\$30.43

<b>Labor: \$0.00</b>	<b>Parts: \$247.85</b>	<b>OL&amp;M: \$73.90</b>	<b>Misc: (\$321.75)</b>	<b>Sub-Total: \$0.00</b>
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### Customer PO No:

**Tax Exempt No:** ON FILE 2018

**Advisor:** TERI HILKERBAUMER

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<b>Labor:</b>	\$0.00
<b>Parts:</b>	\$247.85
<b>OL&amp;M:</b>	\$73.90
<b>Misc:</b>	(\$321.75)
<b>Sales Tax:</b>	\$0.00
<b>Grand Total:</b>	\$0.00

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Invoice To Account No: 1671

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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	1946	1N04030RPE0006361	4267	

### Gen- Retail

#### COMPLAINT:

2. Warranty deductible and parts not paid by warranty.

#### CORRECTION:

Warranty deductible and parts not paid by warranty.

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
AKK17574	Hydraulic Hose	1.00	235.34	235.34	\$235.34	N
AT318160	Oil Filter	2.00	80.67	80.67	\$161.34	N
DZ105796	Filter Element	1.00	34.84	34.67	\$34.67	N
Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
WARRANTY DEDUCT	Warranty Deduct	1.00	500.00	500.00	\$500.00	N
<b>Labor: \$0.00</b>		<b>Parts: \$431.35</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$500.00</b>	<b>Sub-Total: \$931.35</b>	

INVOICE CONTAINS \$0.17 DISCOUNT

#### Miscellaneous Charges:

Service Accesories \$46.57

#### Credit Card Information

<b>Customer PO No:</b> <b>Tax Exempt No:</b> ON FILE 2018 <b>Advisor:</b> TERI HILKERBAUMER	<b>Type:</b> Credit Card <b>Auth No:</b> <b>Amount:</b> \$977.92	<b>Labor:</b> \$0.00 <b>Parts:</b> \$431.35 <b>OL&amp;M:</b> \$0.00 <b>Misc:</b> \$546.57 <b>Sales Tax:</b> \$0.00 <b>Grand Total:</b> \$977.92
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# SYDENSTRICKER NOBBE



JOHN DEERE

Sydenstricker Nobble Partners  
14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 4

Deliver To:

## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1394079 <b>Invoice Date:</b> 3/29/2018 <b>Location:</b> 07 <b>Work Order Number:</b> 301400 <b>Payment Type:</b> Account  <b>Page:</b> 1 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	1946	1N04030RPE0006361	4267	

### Warranty-1 Warranty

#### COMPLAINT:

1. Code coming up.

#### CAUSE:

Combo valve block had internal leak.

#### CORRECTION:

First, I operated the machine to verify the problem. There was a code coming up. Check code, CC 11638.00. Code is for hydraulic oil overheating. Tested out hydraulic temperature too high code. Found to be active. Hooked up tester and found that when running that the load sense keep getting higher and will not go away. Took out spreader box and drove in field and it would still stay high. When running a load, the pressure getting to high and blow hydro case drain hose. Replaced hose. Submitted Dtac case #41699. They said to change relief valve. Replaced relief valve and then re-hooked up spreader. Ran two loads and still getting hot. Reopened case. They had us try a check valve. Replaced check valve. Took off and spread, and load sense still getting hot. They had us flow test cooler. It was ok. The check pressure still climbing up when driving. They said it has be in valve block, internal leakage. Replaced valve block. Reassembled the machine and cleared code. Operated the machine. It was no longer running hot and no code came back.

coupling

\$175.96

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
AKK15044		1.00	71.37	69.97	\$69.97	N
AKK15731		1.00	135.04	129.85	\$129.85	N
AKK18959		1.00	3,964.68	3,925.43	\$3,925.43	N
AN404315		1.00	65.83	65.83	\$65.83	N
AN406062		1.00	84.89	78.60	\$78.60	N
TY26797	10W-30 TORQ-GARD	4.00	71.85	71.85	\$287.40	N
Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
P3750	FREIGHT	3.00	37.40	37.40	\$112.20	N

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## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number: 1394079</b> Invoice Date: 3/29/2018 Location: 07 Work Order Number: 301400 Payment Type: Account  Page: 2 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	1946	1N04030RPE0006361	4267	

### Warranty-1 Warranty

S599 Freight covered by Service -1.00 112.20 112.20 (\$112.20) N

### OL&M Charges:

Description	Value
coupling	\$25.06

**Labor: \$2,437.62      Parts: \$4,557.08      OL&M: \$25.06      Misc: \$0.00      Sub-Total: \$7,019.76**

INVOICE CONTAINS \$52.13 DISCOUNT

### Customer PO No:

**Tax Exempt No:** ON FILE 2014

**Advisor:** TERI HILKERBAUMER

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**Labor:** \$2,437.62  
**Parts:** \$4,557.08  
**OL&M:** \$25.06  
**Misc:** \$0.00  
**Sales Tax:** \$0.00  
**Grand Total:** \$7,019.76

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# SYDENSTRICKER NOBBE



**JOHN DEERE**

Sydenstricker Nobbe Partners  
1854 Highway 100 West  
Hermann, MO 65041-0290  
Phone: (573) 486-3204  
www.snpartners.com

Invoice To Account No: 1671

Deliver To:

## SERVICE INVOICE

BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1377341 <b>Invoice Date:</b> 3/2/2018 <b>Location:</b> 06 <b>Work Order Number:</b> 300426 <b>Payment Type:</b> Credit Card  <b>Page:</b> 1 of 2
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<b>Make/Model:</b>	<b>Meter:</b>	<b>Serial Number:</b>	<b>Eq ID:</b>	<b>Fleet No:</b>
JOHN DEERE R4030 SPRA	1915	1N04030RPE0006361	4267	

### Gen- Retail

#### COMPLAINT:

1. AC not cooling.

#### CORRECTION:

First, I operated the machine to verify the problem. The AC was not working. Checked the AC system and found the compressor clutch not engaging. Removed cab floor and floor plate. Inspected the compressor and found clutch locked up and melted. Reclaimed the freon. Removed the lines. Removed compressor and replaced. Installed lines with new O-rings and clamps. Put floor plate and floor mat back in. Pulled vacuum on AC system and checked for leaks. Found no leaks. Charged AC system with freon. Operated machine. AC is now cooling properly.

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
19M9832	SCREW	2.00	0.94	0.94	\$1.88	N
51M7089	O-RING	1.00	1.80	1.80	\$1.80	N
51M7090	O-RING	1.00	1.76	1.76	\$1.76	N
R183409	O-RING	2.00	1.40	1.40	\$2.80	N
R295484	CLAMP	2.00	3.95	3.95	\$7.90	N
RE284680	Compressor	1.00	715.54	715.54	\$715.54	N
RE284680-CR	CORE for:Compressor	-1.00	30.00	30.00	(\$30.00)	N
TY15951	REFRIGERANT	4.00	8.70	8.70	\$34.79	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>

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## SERVICE INVOICE

BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 636-433-2260 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1377341 <b>Invoice Date:</b> 3/2/2018 <b>Location:</b> 06 <b>Work Order Number:</b> 300426 <b>Payment Type:</b> Credit Card  <b>Page:</b> 2 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	1915	1N04030RPE0006361	4267	

### Gen- Retail

S5322	POLICY ADJ-SERV	1.00	0.00	-400.25	(\$400.25)	N
<b>Labor: \$400.25</b>	<b>Parts: \$736.47</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: (\$400.25)</b>	<b>Sub-Total: \$736.47</b>		

### Credit Card Information

<b>Customer PO No:</b>	<b>Type:</b> Credit Card	<b>Labor:</b> \$400.25
<b>Tax Exempt No:</b> ON FILE 2014	<b>Auth No:</b>	<b>Parts:</b> \$736.47
<b>Advisor:</b> STEVEN NOLTE	<b>Amount:</b> \$736.47	<b>OL&amp;M:</b> \$0.00
		<b>Misc:</b> (\$400.25)
		<b>Sales Tax:</b> \$0.00
		<b>Grand Total:</b> \$736.47

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### TERMS AND CONDITIONS

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Received by: .....Date: .....



# SYDENSTRICKER NOBBE



JOHN DEERE

Sydenstricker Nobbe Partners  
14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 4

Deliver To:

## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1256788 <b>Invoice Date:</b> 8/23/2017 <b>Location:</b> 07 <b>Work Order Number:</b> 284498 <b>Payment Type:</b> Account  <b>Page:</b> 1 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	1809	1N04030RPE0006361	4267	

### Warranty-1 Warranty

#### COMPLAINT:

1. Code comes up and loses power.

#### CAUSE:

NOx sensor was bad.

#### CORRECTION:

First I operated the machine to verify the problem. Machine had no power. Checked codes and had several codes. Cleared all codes and operated machine to see which ones would come back. Machine lost power and code ECU 003216.12 comes up. Went through the diagnostics for the code and determined the NOx sensor was bad. Removed and replaced the sensor. Cleared codes. Ran a service regeneration and monitored NOx levels. Operated the machine. Machine has full power and no codes came up.

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
RE552182	Chemical Sensor	1.00	463.89	463.89	\$463.89	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
P3750	FREIGHT	1.00	10.00	10.00	\$10.00	N

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www.snpartners.com

Invoice To Account No: 4

Deliver To:

## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: x Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1256788 <b>Invoice Date:</b> 8/23/2017 <b>Location:</b> 07 <b>Work Order Number:</b> 284498 <b>Payment Type:</b> Account  <b>Page:</b> 2 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	1809	1N04030RPE0006361	4267	

### Warranty-1 Warranty

S599	Freight covered by Service	-1.00	10.00	10.00	(\$10.00)	N
<b>Labor: \$424.00</b>	<b>Parts: \$463.89</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$0.00</b>	<b>Sub-Total: \$887.89</b>		

#### Customer PO No:

Tax Exempt No: ON FILE 2014

Advisor: TERI HILKERBAUMER

**Labor:** \$424.00

**Parts:** \$463.89

**OL&M:** \$0.00

**Misc:** \$0.00

**Sales Tax:** \$0.00

**Grand Total:** \$887.89

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Received by: .....Date: .....





# SYDENSTRICKER NOBBE



**JOHN DEERE**

Sydenstricker Nobbe Partners  
14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
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Invoice To Account No: 1671

Deliver To:

## SERVICE INVOICE

BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 573-237-2191 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number: 1182150</b> Invoice Date: 4/28/2017 Location: 07 Work Order Number: 129863 Payment Type: Finance  Page: 1 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	1469	1N04030RPE0006361	4267	

### Gen-Field Retail

#### COMPLAINT:

01 Field Service Call

#### CORRECTION:

DTC ECU 1209.04, low voltage at exhaust manifold pressure sensor. Traced wiring and found break at voltage supply terminal. DTC XMC 168. No switched power supply to steering controller. Traced wiring and found wires rubbed through by the air filter housing. Solder wires back together. Cleared codes and test ran.

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
57M10321	Elec. Connector Terminal	1.00	1.61	1.61	\$1.61	N
RE540025	Sensor Kit	1.00	219.00	219.00	\$219.00	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
P3750	FREIGHT	1.00	10.00	10.00	\$10.00	N
<hr/>						
<b>Labor: \$1,427.52</b>	<b>Parts: \$220.61</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$10.00</b>	<b>Sub-Total: \$1,658.13</b>		

### \*Service Call- Zone1 Retail

#### COMPLAINT:

02 Service Call- Zone1 Mileage- 0 to 10 Miles \$50.00

#### CORRECTION:

<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
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# SYDENSTRICKER NOBBE



JOHN DEERE

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Dutzow, MO 63357  
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www.snpartners.com

Invoice To Account No: 1671

Deliver To:

## SERVICE INVOICE

BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 573-237-2191 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1182150 <b>Invoice Date:</b> 4/28/2017 <b>Location:</b> 07 <b>Work Order Number:</b> 129863 <b>Payment Type:</b> Finance  <b>Page:</b> 2 of 2
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<b>Make/Model:</b>	<b>Meter:</b>	<b>Serial Number:</b>	<b>Eq ID:</b>	<b>Fleet No:</b>
JOHN DEERE R4030 SPRA	1469	1N04030RPE0006361	4267	

<b>*Service Call- Zone1 Retail</b>							
S3921	MILEAGE SERV VEH	50.00	1.00	1.00	\$50.00	N	

<b>Labor: \$0.00</b>	<b>Parts: \$0.00</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$50.00</b>	<b>Sub-Total: \$50.00</b>
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### Miscellaneous Charges:

Service Accesories	\$14.03
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### Finance Information

<b>Customer PO No:</b>	<b>Type:</b> Multi-use Acct US	<b>Auth. No:</b> 509177	<b>Labor:</b> \$1,427.52
<b>Tax Exempt No:</b> 2021	<b>Merchant No:</b> 46000497		<b>Parts:</b> \$220.61
<b>Advisor:</b> TERI HILKERBAUMER	<b>Card No:</b> xxxxxxxxxxx7784		<b>OL&amp;M:</b> \$0.00
	<b>Bill Code:</b> 100 - SHOP WORK		<b>Misc:</b> \$74.03
	<b>Credit Plan:</b> 249 - PURCHASE		<b>Sales Tax:</b> \$0.00
			<b>Grand Total:</b> \$1,722.16

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### TERMS AND CONDITIONS

This purchase(s) is subject to the terms of the Multi-Use Account, a service of John Deere Financial, f.s.b. I grant the issuer a purchase money security interest, except as limited in that agreement, in the goods described.

Received by: .....Date: .....



# SYDENSTRICKER NOBBE



JOHN DEERE

Sydenstricker Nobbe Partners  
14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
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Invoice To Account No: 4

Deliver To:

## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1118299 <b>Invoice Date:</b> 10/31/2016 <b>Location:</b> 07 <b>Work Order Number:</b> 121852 <b>Payment Type:</b> Account  <b>Page:</b> 1 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	1293	1N04030RPE0006361	4267	

### Warranty-1 Warranty

#### COMPLAINT:

1. Machine loses power and codes come up.

#### CAUSE:

Exhaust pressure sensor was bad.

#### CORRECTION:

First I operated the machine to verify the problem. The machine had no power. Hooked up service adviser and pulled up codes. Found code 1209.04 and then derate codes. Tested out wiring CC5626 to 5614, have 5 volts and they hold load test. Tested 5465 from B5102 to A5501 pin 11 and holds load. Determined exhaust pressure sensor was bad. Removed and replaced sensor. Cleared codes and operated the machine. The machine had full power and no codes came up.

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
RE542461	PRESSURE S	1.00	91.84	91.84	\$91.84	N
Miscellaneous	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
S3921	MILEAGE SERV VEH	135.00	1.00	1.00	\$135.00	N

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Invoice To Account No: 4

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## SERVICE INVOICE

WARRANTY-ALL STORES x x x x X MO x Bus Phone: Prv Phone: (000)000-0000	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1118299 <b>Invoice Date:</b> 10/31/2016 <b>Location:</b> 07 <b>Work Order Number:</b> 121852 <b>Payment Type:</b> Account  <b>Page:</b> 2 of 2
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Make/Model:	Meter:	Serial Number:	Eq ID:	Fleet No:
JOHN DEERE R4030 SPRA	1293	1N04030RPE0006361	4267	

<b>Warranty-1</b>	<b>Warranty</b>						
S5302	Warranty Mileage	-135.00	1.00	1.00	(\$135.00)	N	
<b>Labor: \$603.74</b>	<b>Parts: \$91.84</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$14.42</b>	<b>Sub-Total: \$710.00</b>			

**Customer PO No:**  
**Tax Exempt No:** ON FILE 2014  
**Advisor:** TERI HILKERBAUMER

**Labor:** \$618.16  
**Parts:** \$91.84  
**OL&M:** \$0.00  
**Misc:** \$0.00  
**Sales Tax:** \$0.00  
**Grand Total:** \$710.00

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JOHN DEERE

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14400 State Highway TT  
Dutzow, MO 63357  
Phone: (636) 433-2256  
www.snpartners.com

Invoice To Account No: 1671

Deliver To:

## SERVICE INVOICE

BACKES-TOELKE AGRI PROD. ALEX 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: 573-237-2191 Prv Phone: (573)237-2191	BACKES-TOELKE AGRI PROD. 9948 HWY 100 NEW HAVEN MO 63068  Bus Phone: (636)433-2260 Prv Phone: (573)237-2191	<b>Invoice Number:</b> 1092899 <b>Invoice Date:</b> 9/7/2016 <b>Location:</b> 07 <b>Work Order Number:</b> 117603 <b>Payment Type:</b> Finance  <b>Page:</b> 1 of 1
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<b>Make/Model:</b>	<b>Meter:</b>	<b>Serial Number:</b>	<b>Eq ID:</b>	<b>Fleet No:</b>
JOHN DEERE R4030 SPRA	1223	1N04030RPE0006361	4267	

### Gen- Retail

#### COMPLAINT:

01 Complaint-OIL LEAK RIGHT WHEEL MOTOR

#### CORRECTION:

Correction- FIND OIL LINE LEAK AT RIGHT UPPER AREA REMOVE LINE AND REPLACE WITH MADE UP HOSE you have a \$500 deductible....

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
TY26797	10W-30 TORQ-GARD	1.00	75.85	75.85	\$75.85	Y
X1JS43-6-6	FEMALE FLAT FACE ORING	2.00	12.81	12.44	\$24.88	Y
X431-6-RL	Bulk Hose	108.00	0.40	0.40	\$43.20	Y
CR	HOSE CRIMP	2.00	2.00	2.00	\$4.00	Y
<b>Labor: \$103.00</b>		<b>Parts: \$147.93</b>	<b>OL&amp;M: \$0.00</b>	<b>Misc: \$0.00</b>	<b>Sub-Total: \$250.93</b>	

INVOICE CONTAINS \$0.74 DISCOUNT

#### Miscellaneous Charges:

Service Accesories \$7.40

#### Finance Information

<b>Customer PO No:</b>	<b>Type:</b> Multi-use Acct US	<b>Auth. No:</b> 145237	<b>Labor:</b> \$103.00
<b>Tax Exempt No:</b>	<b>Merchant No:</b> 46000497		<b>Parts:</b> \$147.93
<b>Advisor:</b> TERI HILKERBAUMER	<b>Card No:</b> xxxxxxxxxxx7784		<b>OL&amp;M:</b> \$0.00
	<b>Bill Code:</b> 100 - SHOP WORK		<b>Misc:</b> \$7.40
	<b>Credit Plan:</b> 249 - PURCHASE		<b>Sales Tax:</b> \$9.21
			<b>Grand Total:</b> \$267.54

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